



## Application Administrator (Electronic Channels)

As a major financial institution, we strive to think and act in a truly international dimension. We span 50 countries and give growth opportunities to people who share our excitement for constantly building on the diversity of our local roots and strong European presence.

The Electronic Channels team in UniCredit Bulbank is responsible for the administration of some of the bank's most critical applications, such as our online banking solution, used by thousands of customers on a daily basis.

### In this position you will be facing the following tasks:

- Ensure availability and performance KPIs are met or exceeded for all supported systems.
- Capacity planning, management and optimization – ensure the ever growing capacity demands are met in an efficient and planned manner and no incidents occur due to capacity related problems.
- Incident Management – work towards fast and effective resolution of reported Incidents.
- Problem Management – root cause analysis for recurring incidents or incidents with high severity.
- Change & Release Management – Involved in the planning and execution of normal and emergency changes. Keeping the test environments in a consistent state.

### Your profile:

- Knowledge of Bank Information Systems – products, accounts, clients, transactions, payments, credits, deposits, cards.
- Very good knowledge of SQL and PL/SQL
- Experience with Oracle databases
- Good knowledge of Windows Operating Systems (Windows Server 2003, Windows Server 2008 R2)
- Experience with Microsoft Internet Information Server 7.0
- Apache web server basic knowledge;
- Internet technologies basic knowledge (HTML, Xml, HTTP)
- Bachelor or Major degree in Informatics, Science, or Engineering
- Good analytic skills
- Min 2 years of IT background.
- Past experience on a similar position is an advantage
- Ability to work in a team
- Ability to communicate in English (written and verbal)
- Willingness to work in a dynamic environment

**Structure:** E-channels Team, Application, Administration and IT Operations Unit, ICT Management Department

**Location:** Sofia

**Date of entry:** March 2011

**Reference number:** IT/AA\_EC0311

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